



Confidential 24-Hour HelpLine: 1-888-ADMIT-IT

Everi Cares – Personal Self Transaction Exclusion Program STeP

Everi, along with the Florida Council on Compulsive Gambling, Inc. (FCCG), encourages and promotes responsible gaming. The company designed the Everi Cares program — originally as GCA’s Responsible Gaming Partnership program — in 1999 to address underage and problem gambling.

Everi’s Personal Self Transaction Exclusion Program (STeP), is a way for gamblers to block access to cash across the company’s national network of ATMs, cash access kiosks, and booth services. The program works in conjunction with a casino’s own exclusion program, as follows:

- Players who believe they have a problem can download a form online at www.everi.com/everi-cares/ to Request to Block Transactions and indicate what cards and accounts they wish to block. Once Everi processes the form, the identified account is blocked at participating Everi access points for at least one year.
- The account block remains in place until a customer unblocks his or her account(s) by filling out and submitting the Request to Unblock Transactions form.
- The STeP exclusion is effective on credit cards, ATM debit cards, and checking accounts at both machine terminals and cashier cages.
- After downloading the appropriate form, please mail, fax, or email the completed form to:

Everi Holdings Inc.
ATTN: Denise Spada
7250 S. Tenaya Way, Suite 100
Las Vegas, NV 89113
Phone: (702) 855-3089
FAX: (702) 262-5062
Email: step@everi.com
Website: www.everi.com/everi-cares/

Everi STeP Available:

- ✓ Hialeah Park Racing & Casino
- ✓ The Big Easy Casino
- ✓ The Casino @ Dania Beach

Everi STeP NOT Available:

- Calder Casino
- Gulfstream Park Racing and Casino
- Isle Casino Pompano Park
- Magic City Casino
- Casino Miami

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(236-4848)

E-mail fccg@gamblinghelp.org

Text: 321-978-0555

www.gamblinghelp.org

